



At the service of hospitality!

Kalliope Hotel is designed to meet the specific needs of hoteliers looking to offer a more personalized service to guests, immediate management of hotel information, and ease of communication with staff.

A web panel allows Reception staff to independently access and manage the services designed explicitly for accommodation facilities.

Four main features

- **Wake up service allows you to:** set one or more alarms for a single room. Choose whether the alarm should include executing a pre-configured and personalized hotel audio file and whether this should be played before or after the hourly announcement.
- **Check-in/Check-out service:** room assignment service upon customer arrival and closure of associated accounts at check-out.
- **Charges documentation:** create your telephone rates based on traffic guidelines.
- **Room Ready:** via the telephone terminal, the floor staff communicates by typing a code on the numeric keypad, the readiness of the room (room to be redone / ready to **be occupied**).

Communication made easy

Rebranding Included

Once the license has been activated on the switchboard, the following elements can be customized in a few simple steps:

1. The Kalliope web interface, inserting the logo of your hotel.
2. The telephone expenses report related to a specific room, inserting the logo and personal information of the hotel. This will then be printed to be attached to the customer's invoice.

Additional room management web panel

The control panel, reserved for the reception staff, shows an overview of all rooms in the structure, offering the possibility to search for a room based on the occupant's name or the room number, divided by floors or room status.

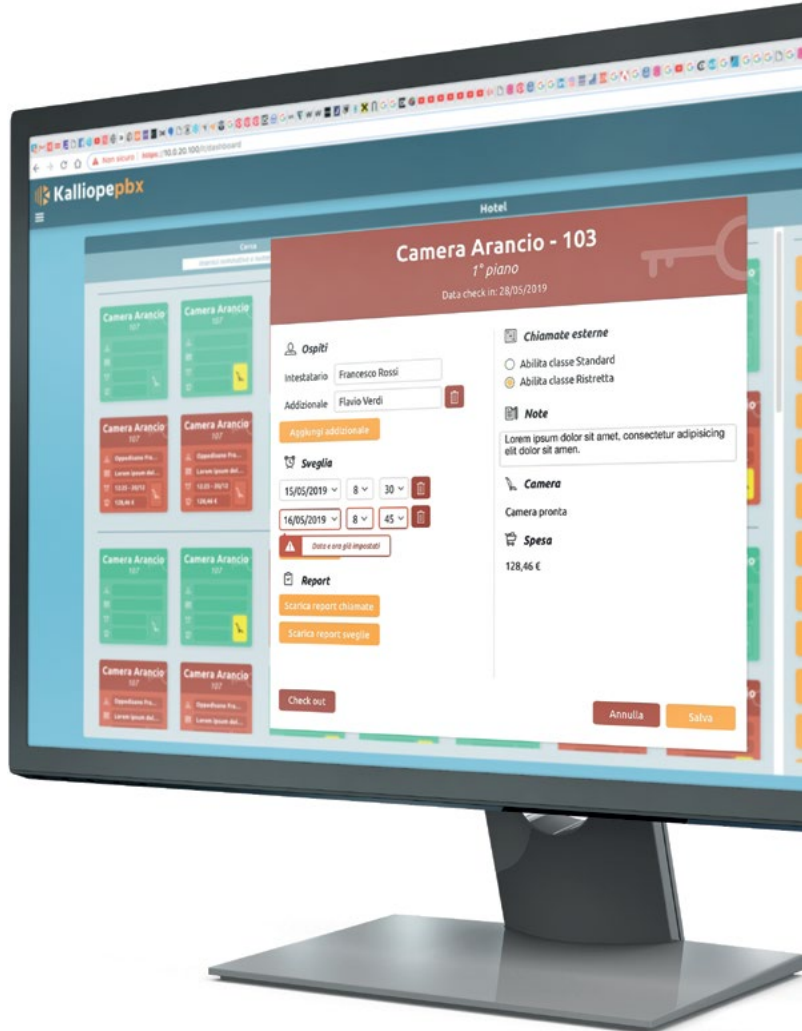
The panel presents **four-room statuses** characterized by **four different colors**:

- **Green:** room free and ready to be occupied.
- **Blue:** room free but not ready to be occupied.
- **Yellow:** room occupied and to be cleaned.
- **Red:** room occupied and cleaned.

By clicking on the single room, you can access a detailed report.

Here you can add helpful information about the status of the customer's stay.

Name of the room holder and relative guests, **series of wakeup calls requested** and set, a **notes field** in which to enter specific customer communications (such as food intolerances), up to the minute **status of the room**, and **telephone costs** incurred from check-in based on the previously configured tariff



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Stanza 105
Dettaglio costi telefonici periodo 15/05/2019 - 29/05/2019

Giorno	Ora	n° chiamato	durata	costo
15/05/2019	17:18:06	3201654xxx	0:03:45	2.45 €
16/05/2019	19:13:06	3201654xxx	0:02:37	1.45 €
17/05/2019	09:25:06	3201654xxx	0:01:02	0.45 €
18/05/2019	13:18:06	3201654xxx	0:10:14	10.45 €
19/05/2019	15:05:23	3201654xxx	0:07:04	7.45 €
20/05/2019	09:25:06	3201654xxx	0:03:45	3.45 €
21/05/2019	19:13:06	3201654xxx	0:07:04	7.45 €
22/05/2019	13:18:06	3201654xxx	0:03:45	3.45 €
23/05/2019	15:05:23	3201654xxx	0:01:02	1.45 €
24/05/2019	19:13:06	3201654xxx	0:03:45	3.45 €
25/05/2019	09:25:06	3201654xxx	0:03:45	2.45 €
26/05/2019	13:18:06	3201654xxx	0:02:37	10.45 €
27/05/2019	15:05:23	3201654xxx	0:10:14	3.45 €
28/05/2019	15:05:23	3201654xxx	0:03:45	7.45 €
29/05/2019	09:25:06	3201654xxx	0:07:04	7.45 €
Totale				68,75 €

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At customer check-out, reception staff can download a simplified cost report and attach it to the invoice produced for the customer.